

Internet: <http://www.shell.com>

From:
Sent: 24 August 2009 17:53
To:
Cc:

Subject: RE: A "heads up" from
Sensitivity: Private

Thanks for the heads-up – I have forwarded to Media and Issues colleagues for info

This may be related to postings that have appeared today on the www.royaldutchshellplc.com site, a site that is well known to Shell.

We will keep an eye on this website and ongoing media interest.

Regards

Internet: <http://www.shell.com>

From:
Sent: dinsdag 25 augustus 2009 12:54
To:

Cc:

Subject: RE: A "heads up" from .

Sensitivity: Private

Dear Colleagues,

With relation to any messages appearing on the www.royaldutchshellplc.com website, which is the location that seems to be talking about "leaked" e-mails, we have an existing protocol for any responses should we be asked. We don't respond to specific allegations raised by the RDSplc website. General questions about the site itself are covered by the following.

KEY MESSAGES

- We are familiar with the activities of Messrs Alfred and John Donovan, who are longstanding critics of Shell.
- We do not comment on specific issues raised by the Donovans. Although we disagree fundamentally with the factual basis and interpretation of much of the information on which they base their various allegations, our attempts to have a constructive debate have been unproductive.

SUPPORTING FACTS

- Shell took pains to ensure that Mr Donovan's claims were fully investigated and more than fully settled many years ago. Notwithstanding the impression he likes to give, he failed in the only case of his against Shell that went to court. It is therefore disappointing that the Donovans continue their long-running and acrimonious campaign against Shell on a wide range of subjects.
- Our position, as conveyed to the RDSplc website, is: "The lack of a rebuttal from, or comment by, Shell does not in any way constitute an acceptance on Shell's part of the accuracy of any of the points made by you whether now or in the future, and whether on this or on any other matter, and we continue to reserve our position accordingly in respect of those matters."

For info, the latest posting on the website includes the following:

"The following is an extract from an email sent on 11 August by Lennert Klement of A/S Dansk Shell to senior Shell executives including Tom Botts, Shell's Downstream Executive Vice President for Global Manufacturing and Hugh Mitchell, Chief Human Resources & Corporate Officer (and member of the Royal Dutch Shell Plc Executive Committee).

We are extremely upset that the above announcement was leaked to the press without any prior warning to the SEF and in particular to the delegates of the Manufacturing Work Group. It is despicable that the Stanlow workforce should hear about their future in the manner that this has occurred. What has happened to Honesty, Integrity and Trust, this is "Shell Language" often used by Management, it is with regret that none of this was apparent.

Klement is Chair of Shell European Forum National Trade Union Representative. The email was also sent to Dr. Agnus Cassens, Bjorn Lindberg, and Lia Belilos, all senior managers at Shell."

Regards