
m:
Sent: Tuesday March 20, 2007 4:08 AM
To:
Cc:
Subject: FW: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

sent below this morning

-----Original Message-----

From:
Sent: 20 March 2007 08:25
To:
Cc: m:
Subject: RE: FYI: Media monitoring - An e-mail to at Fox
News: Shells treachery in Iran

John and Alfred Donovan well known in UK / Hague. They perceive Shell played them and so have made it their mission to embarrass, belittle and criticize Shell, which they do quite well. Their website, royaldutchsellplc.com is an excellent source of group news and comment and I recommend it far above what our own group internal comms puts out.

They are of no security interest, unless somebody wants to set an information security tasking to discover where exactly in Shell their (good) sources are located.

The Wikipedia link (below) provides good background on them, nothing worth adding to that.

Only angle of interest is what reaction this email will have to US public and that is not something I am well placed to comment on.

-----Original Message-----

From:
Sent: 19 March 2007 20:06
To: i
Cc: --
Subject: Fw: FYI: Media monitoring - An e-mail to at Fox
News: Shells treachery in Iran

See what you can find out on John Donovan. Read the info below and advise on any potential threat issues if this goes public.

, please note for 50 city tour.

-----Original Message-----

From:
To:
Sent: Mon Mar 19 14:48:42 2007
Subject: Fw: FYI: Media monitoring - An e-mail to at Fox News: Shells
treachery in Iran

Can you find out more about this John Donovan?

-----Original Message-----

From:
To:
CC:

Sent: Mon Mar 19 12:42:57 2007
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells
treachery in Iran

Not sure if it's the same "John Donovan" who made the post below, but I thought his name rang a bell for some reason. The "John Donovan" described in the link to a wikipedia.org page below has been in pursuit of Shell for quite some time due to a long-standing dispute (in the UK). We should be mindful of this if the possibility moves forward or this particular issue gains traction -- given the web presence that Donovan maintains against Shell.

I believe we have an issues brief covering the situation with the Donovan brothers, correct?

<http://en.wikipedia.org/wiki/Royaldutchshellplc.com>

m:
Sent: Tuesday, March 20, 2007 3:19 PM
To:
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

Yes, we have. is managing this and has a statement we can use if needed. I hope we don't have to...

Internet: <http://www.shell.com/us>

-----Original Message-----

From:
Sent: Tuesday, March 20, 2007 3:02 PM
To:
Subject: FW: FYI: Media monitoring - An e-mail to Bill O'Reilly at Fox
News: Shells treachery in Iran

s advice is to hook up with in The Netherlands.

-----Original Message-----

From: I
Sent: Tuesday, March 20, 2007 9:40 AM
To: I
Subject: Re: FYI: Media monitoring - An e-mail to at Fox
News: Shells treachery in Iran

Best thing is for to speak to who is on point on this over here. I will mention this to

Regards

Sent from my wireless Blackberry

-----Original Message-----

From: I
To:
Sent: Tue Mar 20 14:19:54 2007

Subject: RE: FYI: Media monitoring - An e-mail to _____ at Fox News: Shells
treachery in Iran

I am not sure we know very much locally here about Donovan and his brother. _____ is
concerned about responding to _____ if his staff calls. Probably want to hook your
best source there up with our EA folks advising _____ : and get out of the way.
Please advise.

-----Original Message-----

From:
Sent: Tuesday, March 20, 2007 1:25 AM
To:
Subject: RE: FYI: Media monitoring - An e-mail to _____ at Fox
News: Shells treachery in Iran

Let's discuss, as you probably know there is a long history to all this and Donovan takes
any opportunity to have a go at us, which of course is his right. It also seems there may
be a number of internal leaks.

-----Original Message-----

From:
Sent: Monday, March 19, 2007 4:25 PM
To:
Subject: RE: FYI: Media monitoring - An e-mail to _____ at Fox
News: Shells treachery in Iran

_____. My sense from the documents, links, etc. that
these are the same guys. _____ wanted to see what else we could find out on them and
checking other sources. Looking for a second opinion from you that they are the same. If
_____ picks up on this, concern how the public may react and how this will increase any
concerns on the 50 city tour, etc.

-----Original Message-----

From:
Sent: Monday, March 19, 2007 4:11 PM
To:
Subject: RE: FYI: Media monitoring - An e-mail to . at Fox
News: Shells treachery in Iran

Seems that the two brothers have a long running feud with RDS. Perhaps the best tactic is to make 's screeners aware of this by pointing to their public motive. Troubling that we have settled with them on more than one occasion, but probably based on nuisance value.

-----Original Message-----

From:
Sent: Monday, March 19, 2007 3:12 PM
To:
Subject: Fw: FYI: Media monitoring - An e-mail to at Fox
News: Shells treachery in Iran

FYI - We are working on this, but if you have any search tools to use on the John Donovan name, please advise. .

-----Original Message-----

From:
To:
Sent: Mon Mar 19 14:48:42 2007
Subject: Fw: FYI: Media monitoring - An e-mail to at Fox News: Shells
treachery in Iran

Can you find out more about this John Donovan?

Internet: <http://www.shell.com>

-----Original Message-----

From:

To:

CC:

Sent: Mon Mar 19 12:42:57 2007

Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells
treachery in Iran

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<http://en.wikipedia.org/wiki/Royaldutchshellplc.com>

Chris Bozman, APR
Deputy Director, US Communications
Shell Oil Company
910 Louisiana, 4435A
Houston, TX 77002

Tel: +1 713-241- 8055 Fax: 6988
Mobile: +1 713-254-8337
Shell Media Line: +1 713-241-4544
Email: chris.bozman@shell.com
Internet: <http://www.shell.com/us>

-----Original Message-----

From:

Sent: Monday, March 19, 2007 12:26 PM

To:

Cc:

Subject: RE: FYI: Media monitoring - An e-mail to at Fox News:
Shells treachery in Iran
Importance: High

Many thanks I have given a heads up to the US Media Team and we will continue to monitor the site for subsequent response and commentary.

Please see the less than flattering references in the posting below.

Please let us know if you receive a call from _____ people.

<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%80%99s-treachery-in-iran/>

Thanks,

Hello Mr.

This email is not short and pithy, but I hope you will agree that the content is nonetheless important.

The U.S. government has confirmed that it has evidence that the Iranians are supplying weapons and munitions to insurgents/terrorists in Iraq, who are killing American and British soldiers. Deadly roadside bombs have been manufactured in Iran. As you will also be painfully aware, over 3,200 U.S. and British soldiers have lost their lives in Iraq and tens of thousands have been injured.

Whilst American oil companies are prohibited from doing business with the fanatical Iranian regime, Shell continues to operate and pursue new opportunities in Iran despite threats from the American authorities of implementing sanctions against the company. Shell is desperate to acquire new hydrocarbon reserves following the scandal in 2004 when it was found guilty by the SEC of securities fraud after grossly overstating its reserves. Shell was fined \$150 million by the US and UK financial regulators for "fooling the market" and faced with multibillion dollar class action lawsuits. At the end of December 2006, Shell's reserves position took another disastrous hit when Russia effectively nationalised Shell's huge Sakhalin2 project after Shell had allowed development costs to spiral out of control. As a consequence, Shell is willing to risk incurring the wrath of the U.S. authorities and U.S. public opinion by doing business with the deadliest enemy of the USA (and the UK). As you may recall, the President of Shell Oil Company, John Hofmeister, was accused of lying when he gave evidence to Congress after the oil giants engaged in blatant gas price gouging. Hofmeister, a charming man, is a past master of spin. He is currently in the throes of a tour of over 50 U.S. cities trying to restore Shell's tarnished reputation. A confrontation in the no-spin zone with Hofmeister on the subject of Shell's treacherous conduct in Iran could be extremely interesting to say the least: the King of no-spin vs John Spinmeister.

You may decide that a campaign to boycott Shell would, under the circumstances, be the best way for Americans to register their displeasure at Shell.

Regards

John Donovan

-----Original Message-----

From:

Sent: Monday, March 19, 2007 11:51 AM

To:

Cc:

Subject: FYI: Media monitoring - An e-mail to

at Fox News:

Shells treachery in Iran

All (Particularly in the US)

Please be aware of the below story on the Donovan website posted today (an e-mail to Fox News calling for a campaign against Shell).

<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%E2%80%99s-treachery-in-iran/>

I don't know if it will gain any traction - but you should be aware of the force in-case you receive media enquiries.

Please let me or know if you require further information.

Regards

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To:
Cc:

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<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%E2%80%99s-treachery-in-iran/>

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authorities and U.S. public opinion by doing business with the deadliest enemy of the USA (and the UK). As you may recall, the President of Shell Oil Company, John Hofmeister, was accused of lying when he gave evidence to Congress after the oil giants engaged in blatant gas price gouging. Hofmeister, a charming man, is a past master of spin. He is currently in the throes of a tour of over 50 U.S. cities trying to restore Shell's tarnished reputation. A confrontation in the no-spin zone with Hofmeister on the subject of Shell's treacherous conduct in Iran could be extremely interesting to say the least: the King of no-spin vs John Spinmeister.

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Regards
John Donovan

Phone 713 241-3509
Fax 713 241-0663
Cell 281 639-9668

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Sent: Monday, March 19, 2007 11:51 AM
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Subject: FYI: Media monitoring . An e-mail to at Fox News:
Shells treachery in Iran

All (Particularly in the US)

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<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%e2%80%99s-treachery-in-iran/>

I don't know if it will gain any traction - but you should be aware of the source in-case you receive media enquiries.

Please let me or know if you require further information.

Regards

m:
Sent: Tuesday, March 20, 2007 8:16 AM
To:
Cc:
Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells treachery in Iran

Just a small detail.....from their website I understand it is Father and Son and not two brothers??

-----Original Message-----

From:
Sent: 20 March 2007 09:54
To:
Cc:
Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox
News: Shells treachery in Iran

The Donovans are very well known to our media and issues folk. They have been a thorn in our sides since forever. No need for any further research on them. They are a continued source of leaks from inside Shell - if you read their on line blog you will see a lot of insider martial.

Internet: <http://www.shell.com>

-----Original Message-----

m:
Sent: 19 March 2007 22:54
To:
Subject: FW: FYI: Media monitoring - An e-mail to [redacted] at Fox
News: Shells treachery in Iran

I have forward to you a string of Email messages regarding the Donovan Brothers in England. I am checking sources here, but you may want to use some of yours to see if they have anything else on John or Alfred Donovan. It appears these brothers have had a beef with Shell for several years. If [redacted] picks up the story then we will need to check on the public reaction and how it may effect Shell's assets and personnel, also the 50 city tour of

I have attached a word document which contains the Email message to [redacted] and information regarding the Donovan Brothers. This information has been sent to [redacted]; and [redacted] as well for research as well as [redacted] for any protective issues that may develop.

-----Original Message-----

From:
Sent: Monday, March 19, 2007 2:49 PM
To:
Subject: Fw: FYI: Media monitoring - An e-mail to . at Fox
News: Shells treachery in Iran

Can you find out more about this John Donovan?

Internet: <http://www.shell.com>

-----Original Message-----

From:
To:
CC:
Sent: Mon Mar 19 12:42:57 2007
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells
treachery in Iran

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, I believe we have an issues brief covering the situation with the Donovan brothers, correct?

<http://en.wikipedia.org/wiki/Royaldutchshellplc.com>

-----Original Message-----

From:
Sent: donderdag 22 maart 2007 8:21
To:
Cc:
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

Greetings all - The lawyers are happy with the following response statement (no changes from the draft I sent you yesterday). As discussed with , we have phrased this as coming from Shell in the US, and have aimed to distance you as much as possible from what is essentially a dispute originating in the UK. Let's hope there is no follow up and we don't have to use anything.

could you please work with our existing material, the additional stuff from and the developments from Malaysia etc, and keep in touch with re North Sea to update our overall Donovan brief in preparation for the AGM?

Thanks

Alfred and John Donovan

Our colleagues in Shell International tell us that they are very familiar with the activities of Messrs Alfred and John Donovan, who are long-standing critics of Shell as a result of a business dispute in the UK dating back many years. Shell went well beyond the strict call of duty in ensuring that Mr Donovan's claims were fully investigated and more than fully settled many years ago. It is therefore disappointing that the Donovans continue their long-running and acrimonious campaign against Shell on a wide range of subjects. Although Shell International disagree fundamentally with the factual basis and interpretation of much of the information on which the Donovans base their various allegations, the company has always refrained from commenting on specific issues raised by the Donovans and will continue to do so in this case.

-----Original Message-----

From:
Sent: 20 March 2007 18:00
To:
Cc:
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

Thanks. That is just the kind of feedback I was after.

Again, much appreciate your help.

I am reading the latest material on the site right now!

From: .
Sent: 22 March 2007 12:42
To:
Subject: RE: News Management Grid

Hi - some input from us:

- Updating our Issues Briefs for Q1 results/AGM - including the one about the Donovans, who are currently trying to interest a US news channel in Shell's planned activities in Iran.

(also the Donovan website <http://royaldutchshellplc.com/2007/03/21/shellnewsnet-aborted-sunday-times-article-claiming-this-website-cost-shell-22-billion/> now claiming that we managed to get a critical Sunday Times article about Shell suppressed

"However, to our great disappointment there was no article in the Sunday Times the following day.

On the Tuesday, I received an email from the journalist saying it had been "pushed out" by the bird flu outbreak in Sufflok, but he promised to lobby for its inclusion on Sunday, 4 February. Naturally we speculated whether the influence of Shell had played some part in the cancelling of the story. We had reason to wonder what had happened because another article on the same subject, but by a different journalist, scheduled to appear in a prestigious global magazine, was also scrapped at the last minute. In that case we were informed on a confidential basis that publication had been aborted because someone at the top of the magazine has a connection with Shell.

We thought no more of it until last weekend when a major "advertising feature" was published in The Sunday Times focused on the "partnership" between Ferrari and Shell (see link below). Naturally we are now suspicious that the pending advertising feature was perhaps the real reason for the last minute scrapping of a negative news story about Shell which contained an important revelation about Shell's Sakhalin surrender."

Regards

-----Original Message-----

From:
Sent: dinsdag 20 maart 2007 17:27
To:
Cc:
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran
Importance: High

has asked that I develop a brief, straightforward fact sheet **for external use** on the Donovan issue that we could provide if the show contacted us-- and if this blows up into a larger issue.

Please review the attached one-pager for external use. Also, if there is any recent activity, please provide

Thanks for your help on this.

<< File: Donovan.doc (Compressed) >>

-----Original Message-----

From:
Sent: Tuesday, March 20, 2007 8:10 AM
To:
Cc:
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

In response to the questions that you raised:

John Donovan is the son of Alfred Donovan (they are self proclaimed joint owners of the "royaldutchShellplc" website which is highly critical of Shell (<http://www.royaldutchshellplc.com>))

The two have a long-running grudge against Shell (reason identified in the attached issue brief). Most recently they claim to have provided the Russian government with information that was used in discussions around Sakhalin II and they are "championing" a number of issues against Shell (safety standards in Shell, business principles etc).

You are also right that the Donovan's have contributed quite significantly to a Shell wikipedia entry: http://en.wikipedia.org/wiki/Royal_Dutch_Shell_Environmental_and_reputational_issues. This is almost entirely negative.

Please note that Corporate Affairs is aware of the entries - and that no amendments should be made (our response / approach is being considered).

I attach the last issue brief that was produced for Mr Donovan - this will be updated for the upcoming AGM to reflect the recent up-urge in his activities.

I would like to request that you keep myself and [redacted] updated should this issue escalate - and that any comment re: accusations made by the Donovan's is first approved centrally.

Regards

<< File: 2006 - Q1 - Alfred Donovan.doc (Compressed) >>

-----Original Message-----

From:
Sent: maandag 19 maart 2007 18:43
To:
Cc:
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

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Cc:

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Please let us know if you receive a call from people.

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John Donovan

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To:

Cc:
Subject: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

All (Particularly in the US)

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