---Original Message---m:
To:
Sent: Mon Mar 19 16:39:16 2007
Subject: Donovan

From the research, it appears Alfred and John Donovan have been having a beef with Shell for several years. This latest Email to is not good if should take this up and go public with it. I have contacted some of my sources in the USG and in London to see if they have anything else on the brothers, but that may take a few days for their response. We will monitor any fall out from this.

I have attached in a word document the various statements and links that identify the brothers and their beef with Shell. I am in San Antonio for the NPRA conference and will be returning to Houston tomorrow and in the office the rest of the week. I will advise you as I obtain more information.

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----Original Message-----From: Sent: 20 March 2007 17:27 To: Cc: Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran Importance: High

has asked that I develop a brief, straightforward fact sheet for external use on the Donovan issue that we could provide if the show contacted us-- and if this blows up into a larger issue.

Please review the attached one-pager for external use. Also, if there is any recent activity, please provide.

Thanks for your help on this.

-----Original Message-----From: Sent: Tuesday, March 20, 2007 8:10 AM To: Cc: Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

In response to the questions that you raised:

John Donovan is the son of Alfred Donovan (they are self proclaimed joint owners of the ''royaldutchShellplc'' website which is highly critical of Shell (http://www.royaldutchshellplc.com)

The two have a long-running grudge against Shell (reason identified in the attached \_ssue brief). Most recently they claim to have provided the Russian government with

information that was used in discussions around Sakhalin II and they are ''championing'' a number of issues against Shell (safety standards in Shell, business principles etc).

You are also right that the Donovan's have contributed quite significantly to a Shell wikipedia entry: http://en.wikipedia.org/wiki/Royal\_Dutch\_Shell\_Environmental\_and\_reputational\_issues. This is almost entirely negative.

Please note that Corporate Affairs is aware of the entries - and that no amendments should be made (our response / approach is being considered).

I attach the last issue brief that was produced for Mr Donovan - this will be updated for the upcoming AGM to reflect the recent up-serge in his activities.

I would like to request that you keep myself and updated should this issue escalate - and that any comment re: accusations made by the Donovan's is first approved centrally.

Regards

----Original Message----From: Sent: maandag 19 maart 2007 18:43 To: Cc:

Subject: RE: FYI: Media monitoring - An e-mail to News: Shells treachery in Iran

at Fox

Not sure if it's the same "John Donovan" who made the post below, but I thought his name rang a bell for some reason. The "John Donovan" described in the link to a wikipedia.org page below has been in pursuit of Shell for quite some time due to a long-standing dispute (in the UK). We should be mindful of this if the possibility moves forward or this particular issue gains traction -- given the web presence that Donovan maintains against Shell.

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, I believe we have an issues brief covering the situation with the Donovan brothers, correct?

http://en.wikipedia.org/wiki/Royaldutchshellplc.com

----Original Message----From: Sent: Monday, March 19, 2007 12:26 PM To: Cc:

Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran Importance: High

Many thanks . I have given a heads up to the US Media Team and we will continue to monitor the site for subsequent response and commentary.

Please see the less than flattering references in the posting below.

Please let us know if you receive a call from

people.

http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-atfox-news-shell%e2%80%99s-treachery-in-iran/

Thanks,

## Hello

This email is not short and pithy, but I hope you will agree that the content is nonetheless important.

The U.S. government has confirmed that it has evidence that the Iranians are supplying weapons and munitions to insurgents/terrorists in Iraq, who are killing American and British soldiers. Deadly roadside bombs have been manufactured in Iran. As you will also be painfully aware, over 3,200 U.S. and British soldiers have lost their lives in Iraq and tens of thousands have been injured.

Whilst American oil companies are prohibited from doing business with the fanatical Iranian regime, Shell continues to operate and pursue new opportunities in Iran despite threats from the American authorities of implementing sanctions against the company. Shell is desperate to acquire new hydrocarbon reserves following the scandal in 2004 when it was found guilty by the SEC of securities fraud after grossly overstating its reserves. Shell was fined \$150 million by the US and UK financial regulators for "fooling the market" and is faced with multibillion dollar class action lawsuits. At the end of December 2006, Shell's reserves position took another disastrous hit when Russia effectively nationalised Shell's huge Sakhalin2 project after Shell had allowed development costs to spiral out of control. As a consequence, Shell is willing to risk incurring the wrath of the U.S. authorities and U.S. public opinion by doing business with the deadliest enemy of the USA (and the UK). As you may recall, the President of Shell Oil Company, John Hofmeister, was accused of lying when he gave evidence to Congress after the oil giants engaged in blatant gas price gouging. Hofmeister, a charming man, is a past master of spin. He is currently in the throes of a tour of over 50 U.S. cities trying to restore Shell's tarnished reputation. A confrontation in the no-spin zone with Hofmeister on the subject of Shell's treacherous conduct in Iran could be extremely interesting to say the least: the King of no-spin vs John Spinmeister.

You may decide that a campaign to boycott Shell would, under the circumstances, be the best way for Americans to register their displeasure at Shell. Regards

John Donovan

----Original Message-----From: Sent: Monday, March 19, 2007 11:51 AM To:

Cc:

Subject: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

All (Particularly / in the US)

Please be aware of the below story on the Donovan website posted today (an e-mail to Fox News calling for a campaign against Shell).

http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-\_ oreilly-at-fox-news-shell%e2%80%99s-treachery-in-iran/

I don't know if it will gain any traction - but you should be aware of the source in-case you receive media enquiries.

Please let me or know if you require further information.

Regards

From: Sent: To:

23 March 2007 07:55

Subject: FW: CONF: GLOBAL ISSUES UPDATE

FYI, I've been sending these on an occasional basis to to keep them aware of what we are up to. They seem to be appreciated, so I will continue, and aim to do them in future in a slightly more organised way - eg alphabetical order of issues. However, I wouldn't plan on sending them around more widely.

Regards

-----Original Message-----

From: Sent: 22 March 2007 17:58 To:

Subject: RE: CONF: GLOBAL ISSUES UPDATE

and gentlemen - a quick update, in the light of drawing nearer.

SRI meeting tomorrow and the AGM

## North Sea/Donovan

## The

We will work with EP CX on the wider Donovan aspects, including updating the Issues brief. However, Donovan continues very active: recent initiatives include alerting Fox News in the US to Shell's plans in Iran; flagging the upcoming legal announcement relating to the court case on Shell Malaysia insioners (the 'Team A' case); and claiming Shell influence because the Sunday Times did not run a promised article critical of Shell. He has also been contacted by the group of farmers claiming compensation from Shell for the Barbados aviation pipeline spill.

-----Original Message-----

From: Sent: 05 March 2007 07:25 To: Subject: KE: CUNF: GLUBAL ISSUES UPDATE

and gentlemen - a quick update, in the light of the SRC discussion tomorrow.

1 E

**Centenary Book** Given the Donovans' continuing close scrutiny of Shell activities (and their appeals for any input from 'whistle-blowers'), they will doubtless subject the upcoming book to the closest scrutiny, as will (in a more balanced way) (both are authors of the Wikipedia entries on Shell).

4

A. Martin