

From:
Sent: Tuesday March 20, 2007 4:08 AM
To:
Cc:
Subject: FW: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

sent below this morning

-----Original Message-----

From:
Sent: 20 March 2007 08:25
To:
Cc: ...
Subject: RE: FYI: Media monitoring - An e-mail to at Fox
News: Shells treachery in Iran

John and Alfred Donovan well known in UK / Hague. They perceive Shell played them and so have made it their mission to embarrass, belittle and criticize Shell, which they do quite well. Their website, royaldutchsellplc.com is an excellent source of group news and comment and I recommend it far above what our own group internal comms puts out.

They are of no security interest, unless somebody wants to set an information security tasking to discover where exactly in Shell their (good) sources are located.

The Wikipedia link (below) provides good background on them, nothing worth adding to that.

Only angle of interest is what reaction this email will have to US public and that is not something I am well placed to comment on.

-----Original Message-----

From:
Sent: 19 March 2007 20:06
To: ...
Cc: ...
Subject: Fw: FYI: Media monitoring - An e-mail to at Fox
News: Shells treachery in Iran

See what you can find out on John Donovan. Read the info below and advise on any potential threat issues if this goes public.

, please note for 50 city tour.

From:
Sent: Wednesday, March 21, 2007 10:02 AM
To:
Cc:
Subject: Donovan CONFIDENTIAL
Sensitivity: Confidential

Spoke with in a follow up on the Donovan matter. Not for publication, is the fact that the Group has a long history with this guy and suspects employees (current and former) are communicating with him. In attempts to monitor this, has initiated and IT project to monitor internal e-mails from Shell servers globally to Donovan and is also monitoring web traffic to determine internal traffic to their website. There is history of several former employees taking internal laundry to Donovan also, internal e-mails have appeared on his website.

-----Original Message-----

From:
Sent: 24 June 2007 15:05
To:
Subject: Donovan site

Not sure if you are aware of this - but according to the Donovan site Shell lawyers have been in contact with the Donovans re: closing the site down? Sure to generate some self-publicity if true.

In the live-chat area:

Royal Dutch Shell : As could be anticipated, Shell lawyers have been in action in their typically underhand way trying to have this website closed down. Their sneaky move came out of the blue last night. Was it something we said? We should have known better than to expect a direct confrontation. More information will follow on Monday. Suffice it to say that Shell will not succeed.

F:
Sent: 15 July 2009 17:16
To:
Subject: Donovans

right, so here are few questions:

John Donovan says he has about a dozen high level executive who regularly feed him inside info.. For example, he broke reorg plan's in May. Is this worrying? are you trying to root out who these people are?

Have you tried to engage with the Donovans, to try to bring them onside of get them to tone down their anti Shell stance?

He claims to have supplied information directly to , sending info after he was given ; personal fax number, that led directly to Shell having to sell down its stake. That obviously has cost the company many billions in lost revenue. One, do you contest those facts? and Two, are you doing anything to get the website shut down?

Do you have a standing policy on how to deal with them?

I imagine there may be a few more that come up, but that it is for timebeing.

cheers,

From:
Sent: Wednesday, June 17, 2009 7:57 AM
To:
Cc:
Subject: RE: Donovan Blogs. Privileged and confidential
Signed By: (There were errors displaying the signers of this message, please click on the signature icon for more details.)

Will do, as you can see from other notes that I have copied you on, there is high level interest on behalf of [redacted] who is targeted in several blogs with specific concern at his direct reports. The reason I requested CAS involvement is due to conversations that [redacted] had with NCFTA week before last and I know that one of the topics of conversation was the website in question.

CAS now has resources assigned to the NCFTA center that are RDS focused. I have alerted DS Compliance that these are low probability of success type investigations. There will be no attempt to do anything visible to Donovan, that being said, if we do find the person(s) communicating with his site and take any type of action, I suspect it will be posted immediately.

-----Original Message-----

From:
Sent: Wednesday, June 17, 2009 2:44 AM
To:
Cc:
Subject: RE: Donovan Blogs. Privileged and confidential

Gents

This is a sensitive issue, please tread very carefully around any external contact(s). Mr Donovan tends to twist any bona fide efforts to his own end. We do not want to give him further ammunition and thus aggravate the situation.

Regards

Subject: FW: Donovan site - comments on EC-1

are you aware of latest on Donovan site?

-----Original Message-----

From:

Sent: 19 June 2009 16:46

To:

Cc:

Subject: FW: Donovan site - comments on EC-1

, just wanted to make you aware of latest on Donovan website (link below). Looks like there are Shell people contributing to the blog on this site and have singled out the others following the announcement of the latest EC-1 changes. I have extracted the relevant blogs (round on right hand side of the web page).

From:
To:
Cc:
Sent: Fri Jun 19 17:20:54 2009
Subject: RE: Donovan site - comments on EC-1

Hi [redacted] - Indeed I have been following this (you might also add [redacted] as one of the site's favourite targets).

[redacted] My previous advice to [redacted] has been to ignore it - any Shell reaction would merely encourage Donovan to think we take this seriously and would likely stimulate more comment on/interest in the site. Also, eg we have long decided not to take legal action against the site (although Donovan would probably welcome this) - eg they often refer to [redacted] as [redacted]

Best regards

-----Original Message-----

From:
Sent: 19 June 2009 10:48
To:
Cc:

20/10/2009

regards

-----Original Message-----

From:

Sent: 02 March 2007 16:51

To: '

Cc:

Subject: RE: Wikipedia entries for Shell

A consideration for next weeks digital workshop:

Given that Mr Donovan's website points users towards wikipedia (stating that it is an objective source of information!) - and given that it would seem that we are unable to edit content that we feel is inaccurate - what is the protocol for simply adding a disclaimer to Shell wikipedia related articles that we do not fully agree with.

Along the lines of (but appreciating that it needs refinement!):

Shell respects the rights of Wikipedia users to express their views on this subject. Rather than edit comments that we feel are inaccurate - which may be considered as inappropriate Wikipedia behavior - we suggest that readers of this article also visit the Shell website to enable a balanced opinion to be formed.

We would be keen to hear the outcome of discussions at the workshop.